Information on Sales Arrangements

銷售安排資料

N				
Name of the Phase of		Grand Victoria III		
the Development:	維港滙 III			
發展項目期數名				
稱:				
Date of the Sale:	Batch 1 第 1 批次			
出售日期:				
	From 4 April 2021			
	由 2021 年 4 月 4 日起			
	Batch 2 第 2 批次			
	2mm = A3 = 1M/			
	Tender Document Date of the Sale			
	No.招標文件號碼	出售日期		
		Every day from 4 April 2021 until 31 May		
		2021 (both days inclusive)		
	1			
		由2021年4月4日起至2021年5月31日(包		
		括首尾兩天)的每日		
Time of the Sale:	Batch 1 第 1 批次			
出售時間:				
 TT E#/JE/	On 4 April 2021 ("First Data of Sale"):			
	On 4 April 2021 ("First Date of Sale"):			
	From 2:30 p.m. to 8:00 p.m.			
	From 5 April 2021 and thereafter:			
	-			
	From 11:00 a.m. to 8:00 p.m. (Monday to Friday), and			
	From 10:00 a.m. to 8:00 p.m. (Saturday, Sunday and Public Holidays).			
	2021 左 4 日 4 日 7 「山佐学日)・			
	<u>2021 年 4 月 4 日 (「出售首日」);</u> 工午 2 時 20 八万工午 8 時			
	下午 2 時 30 分至下午 8 時			
	2021 年 4 月 5 日起:			
	上午 11 時至下午 8 時 (星期一至五),及			
	上午 10 時至下午 8 時 (星期六、星期日及公眾假期)			

Batch 2 第 2 批次				
	Document No.	Commencement date and time of tender 召標開始日期及時間	Closing date and time of tender (Note: see "Other matters for Batch 2" below) 招標截止日期及時間(注意:請參閱下文「第2批次其他事項」)	
	fro 31 ino 曲 20	:00 a.m. on every day om 4 April 2021 until May 2021 (both days clusive) 2021年4月4日起至 21年5月31日(包括首 兩天)的每日上午10	12:00 noon on every day from 4 April 2021 until 31 May 2021 (both days inclusive) 由2021年4月4日起至2021年 5月31日(包括首尾兩天)的每 日中午12時	
Place where the sale will take place: 出售地點:	Batch 1 and Batch 2 第 1 批次及第 2 批次 Shop No. 146 and 148A, 1/F, Olympian City 2, Hoi Ting Road, Kowloon, Hong Kong (the "Sales Office") 香港九龍海庭道奧海城2期1樓146及148A舖(「售樓處」)			
residential properties that will	78			
be offered to be sold: 將提供出售的指明 住宅物業的數目:	70 (Batch 1, 第 1 批次)		8 (Batch 2, 第 2 批次)	
Description of the specified residential properties that will be offered to be sold: 將提供出售的指明住宅物業的描述:				
Batch 1 第 1 批次		Batch 2 第 2 批次		
The following units in Phase 3 Tower 1(1B): 以下在第 3 期第 1 座(1B)的單位: 6A, 7A, 8A, 9A, 10A, 11A, 12A, 6C, 7C, 8C, 9C, 10C, 11C, 12C, 15C, 16C, 17C, 18C, 19C, 20C,		The following units in Phase 3 Tower 1(1A): 以下在第 3 期第 1 座(1A)的單位: 16A, 17A, 20A, 31-32A (Duplex), 16B, 17B, 20B, 31-32B (Duplex).		

21C, 22C, 23C, 25C, 26C, 6E, 7E, 8E, 9E, 10E, 11E, 12E, 15E, 16E, 6G, 7G, 8G, 9G, 10G, 11G, 12G, 15G, 16G, 17G, 18G, 19G, 20G, 21G, 22G, 23G, 25G, 26G.
The following units in Phase 3 Tower 2:以下在第 3 期第 2 座的單位:
2B, 3B, 5B, 6B, 7B, 8B, 9B, 10B, 11B, 12B, 15B, 16B, 17B, 18B, 19B, 20B, 21B, 22B.

The method to be used to determine the order of priority in which each of the persons interested in purchasing any of the specified residential properties may select the residential property that the person wishes to purchase:

將會使用何種方法,決定有意購買該等指明住宅物業的每名人士可揀選其意欲購買的住宅物業的優先次序:

Batch 1

On 4 April 2021 (the "First Date of Sale"):

- 1. Eligible persons interested in purchasing any of the specified residential properties and who had submitted the Registration of Intent (Please note below "Other matters for Batch 1")("The Registrant") must follow the rules as set out in this section.
- The order of priority for selection of the specified residential properties will be determined by balloting.
- 3. On the First Date of Sale, a Registrant who holds a valid Registration of Intent* (if the Registrant is a company, then any one of its directors) shall personally attend the Sales Office between 2:30 p.m. and 2:45 p.m..
- 4. Registrants must bring along his/her/their H.K.I.D. Card(s) or Passport(s) and the official receipt of the Registration of Intent* bearing the "registration number". Company Registrants must also bring along a copy of Business Registration Certificate and Registers of Directors, the director's H.K.I.D. Card(s) or Passport(s) and the company chop.
- 5. Registrants whose identities have been confirmed and verified by the Vendor shall be eligible to personally select the specified residential properties which are still available at the time of selection in the order of priority according to the "balloting result priority" and in an orderly manner and within reasonable time.

- 6. For the purposes of balloting, every Registration of Intent* shall be allotted such number of registration number(s) which equals to the number of specified residential property(ies) which the Registrant intends to purchase as indicated in the relevant Registration of Intent*.
- 7. Any Registrant who arrives at the Sales Office at any time later than 2:45 p.m. on the First Date of Sale shall not be eligible to select any specified residential properties.
- 8. The balloting will take place at the Sales Office at 2:50 p.m. on the First Date of Sale. The Vendor reserves the right at any time, for the purposes of maintaining order at the Sales Office and/or facilitating smooth operation of the balloting procedures, to adjust the time, date and location of the balloting. Registrants will not be notified separately of such changes.
- 9. The balloting results, including "registration number" and "balloting result priority" will be posted at the Sales Office after the balloting. Registrants will not be separately notified of the balloting results.
- 10. If there are more than one registration number allotted to a Registration of Intent*, the registration number allotted with a lower priority shall be automatically cancelled and be treated as null and void.
- 11. Registrant who leaves the Sales Office during his/her/their session(s) for selecting and purchasing specified residential properties shall be disqualified for participating in the selection and purchase of specified residential properties and his/her/their order of priority shall lapse immediately.
- 12. Each Registrant shall be entitled to purchase the specified residential properties which are still available at the time of selection in accordance with the abovesaid rules. The maximum number of specified residential properties each Registrant is entitled to purchase shall not exceed the number of specified residential properties that the Registrant intends to purchase as indicated in the Registration of Intent provided that the Registrant has submitted correct number of cashiers' order. Please bring along blank cheque(s) for payment of balance of preliminary deposit(s).
- 13. In avoidance of doubt, if an intention to purchase more than one specified residential properties has been indicated in a Registration of Intent* and one or more Preliminary Agreement(s) for Sale and Purchase has/have been entered into for such number of specified residential properties with respect to such Registration of Intent*, the "registration number(s) allotted with a lower priority" allocated thereto and referred to in paragraph 10 above shall immediately lapse.
- 14. Subject to paragraphs 15 and 16 below, if the Registrant has successfully selected any specified residential property(ies), the Registrant and/or his/her/their Related Party(ies)# shall personally

enter into one or more Preliminary Agreement(s) for Sale and Purchase of the selected specified residential property(ies).

- 15. Before signing the Preliminary Agreement for Sale and Purchase, the Registrant may request the Vendor on spot to add name(s) of individual(s) provided that all the individual(s) comprised in the Registration of Intent* must be direct family member(s) (i.e. spouse, parents and children) of each other and all individual(s) signing the Preliminary Agreement for Sale and Purchase must be the direct family member(s) of each other and subject to the provision of adequate proof of such relationship to the Vendor's satisfaction whose determination shall be final. The Vendor reserves its absolute discretion to allow or refuse the request to omit/add any names of any individual(s) in the Preliminary Agreement for Sale and Purchase.
- 16. In relation to the purchase of the specified residential property(ies) as listed above by a Registrant, a Related Party(ies)# of such Registrant may purchase such specified residential property(ies) subject to the provision of adequate proof of such relationship to the Vendor's satisfaction whose determination shall be final.
- 17. In case of any dispute, the Vendor reserves its right to allocate any specified residential properties to any interested person by any method (including balloting).
- 18. The Vendor also reserves its right to revise the time of balloting, posting ballot results and selecting specified residential properties depending on the progress of confirmation and verification of identities of Registrants or other necessary procedures.
- 19. The Vendor reserves the right to close the Sales Office at any time if all the specified residential properties have been sold out. For the safety of Registrants and maintenance of order at the Sales Office, the Vendor reserves its absolute right to, in the case where a Typhoon Signal No. 8 or above or Black Rainstorm Warning is in force in Hong Kong, postpone, extend and/or modify the date, time, period, deadline and/or place of any balloting, attending timeslot for Registrants and/or selection of specified residential properties to such other date, time, period, deadline and/or place as the Vendor may consider appropriate. Details will be announced on the website of the Phase and Registrants will not be separately notified of the same.

*Please see "Other matters for Batch 1" below.

From 5 April 2021 and thereafter:

First come first served basis. In case of any dispute, the Vendor reserves its right to allocate any specified residential properties to any interested person by any method (including balloting).

The Vendor reserves the right to close the Sales Office at any time if all the specified residential properties have been sold out. For the safety of interested persons and maintenance of order at the Sales Office, the Vendor reserves its absolute right to, in the case where a Typhoon Signal No. 8 or above or Black Rainstorm Warning is in force in Hong Kong, postpone and/or modify the date, time, period and/or place of sale to such other date, time, period and/or place as the Vendor may consider appropriate. Details will be announced on the website of the Phase and interested persons will not be separately notified of the same.

"Related Party(ies)" refer(s) to (i) individuals who plan to get married and have given a Notice of Intended Marriage to the Marriage Registry; or (ii) relatives of individual(s) (i.e. spouse, parent, child, parent-in-law, child-in-law, grandparent, grandchild, sibling provided that the Registrant must provide the relevant supporting documents to the satisfaction of the Vendor to prove the relationship and the determination of the Vendor shall be final.

Batch 2

Sale by Tender

Please refer to the tender notice for details and particulars of the tender. The tender notice and other relevant tender documents will be made available for collection free of charge during the following period(s) at Shop 146 and 148A, 1/F, Olympian City 2, Hoi Ting Road, Kowloon, Hong Kong.

Tender Document Number	Period(s) (Day /Month /Year)	Time
1	2/4/2021 to 30/5/2021	10:00 a.m. to 5:00 p.m.
	31/5/2021	10:00 a.m. to 12:00 noon

In the case where a Tropical Cyclone Warning Signal No.8 or above is hoisted or Black Rainstorm Warning is issued during the time of sale on any date of sale, the tender closing date and the tender closing time of that date of sale will be postponed to the relevant date and time of the next date of sale where no Tropical Cyclone Warning Signal No.8 or above is hoisted or Black Rainstorm Warning is issued.

Please see "Other matters for Batch 2" below.

In the event of any discrepancy between the English and Chinese versions of this Sales Arrangement, the English version shall prevail.

第 1 批次

2021 年 4 月 4 日 (「出售首日」):

- 1. 有意購買任何指明住宅物業並已遞交購樓意向登記(請參閱下文「第 1 批次其他事項」)的 合資格人士(「**登記人**」)須遵從本銷售安排此部份的程序。
- 2. 揀選指明住宅物業的優先次序會以抽籤方式決定。
- 3. 持有有效的購樓意向登記*之登記人 (如登記人為公司,則任何一位董事) 須於出售首日下午 2 時 30 分至下午 2 時 45 分親臨售樓處。
- 4. 登記人須攜同其香港身份證或護照及載有「登記號碼」之購樓意向登記*表格收據。如登記人屬公司,則另需攜同其商業登記證副本、董事名冊副本、董事身份證或護照及公司印章。
- 5. 登記人經賣方確認並核實身份後方可有資格根據「抽籤結果次序」有秩序地及於合理時間 內親身揀選於當時仍可供揀選的指明住宅物業。
- 6. 為抽籤的目的,每一份購樓意向登記*可獲分配的登記號碼的數目,相等於登記人於該購 樓意向登記*內填寫的意欲購買的指明住宅物業數目。
- 7. 登記人如於出售首日下午 2 時 45 分後才到達售樓處,將被取消揀選指明住宅物業的資格。
- 8. 抽籤程序將於出售首日當天下午 2 時 50 分於售樓處進行。為了維持售樓處秩序及/或 流暢地進行抽籤程序的目的,賣方保留權利在任何時間調整抽籤的時間、日期及地點。登 記人將不獲另行通知該等修改。
- 9. 抽籤結果包括「登記號碼」、「抽籤結果次序」將於抽籤後於售樓處張貼。登記人將不獲 另行通知抽籤結果。
- 10. 如一份購樓意向登記*獲分配多於一個登記號碼,其相關購樓意向登記*內獲分配較後的優先次序的登記號碼 將自動被取消及作廢。
- 11. 在進行揀選指明住宅物業之時離開售樓處之登記人將被取消參與選購指明住宅物業的資格及其優先次序將立即失效。

- 12. 每個登記人可按以上規則認購當時仍可供該登記人揀選的指明住宅物業。每個登記人最多可認購之指明住宅物業數目不得超過其於購樓意向登記所填寫的意欲購買的指明住宅物業數目(如登記人已遞交正確數目之銀行本票)。請準備空白支票以備支付臨時訂金餘額。
- 13. 為免疑問,如購樓意向登記*表示意欲購買多於一個指明住宅物業的意向,而與該購樓意向登記*有關的該等數目指明住宅物業的一份或更多臨時買賣合約已簽訂,則就該購樓意向登記*而言,上文第 10 段所指之"獲分配較後的優先次序的登記號碼"將立即失效。
- 14. 受下文第 15 及 16 段所限,如果登記人成功揀選任何指明住宅物業,登記人及/或其「關連人士」#須親身簽署一份或多份臨時買賣合約購買其揀選的指明住宅物業。
- 15. 於簽署臨時買賣合約前,登記人可即場要求賣方加入簽署臨時買賣合約的個人的名字,惟 所有登記人的個人必須互相為對方的直系親屬(即配偶、父母及子女)及簽署臨時買賣合 約之所有個人必須為彼此的直系親屬,登記人須提供令賣方滿意的該直系親屬關係的證 明,就此賣方的決定為最終。賣方保留其絕對的酌情權允許或拒絕登記人於臨時買賣合約 除去或增加任何個人的名字的要求。
- 16. 登記人於購買上表所列的指明住宅物業時,可由登記人的「關連人士」#購買該指明住宅物業,惟該登記人須提供令賣方滿意的有關證明文件以茲證明其關係,賣方就是否有該關係的決定為最終決定。
- 17. 如有任何爭議, 賣方保留權利以任何方法(包括抽籤)分配任何指明住宅物業予任何有意 欲購買的人士。
- 18. 賣方保留權利因應確認和核實登記人身份或其他所需程序之進度而調整抽籤時間、抽籤 結果公布時間及揀選指明住宅物業時間。
- 19. 賣方保留權利在所有指明住宅物業已售出的情況下於任何時間關閉售樓處。為保障登記人安全及維持售樓處秩序,當八號或更高風球訊號或黑色暴雨警告在香港生效時,賣方保留絕對權利延後、延長及/或改動任何抽籤、登記人報到時段及/或揀選指明住宅物業之日期、時間、期間、期限及/或地點至賣方認為合適的其他日期、時間、期間、期限及/或地點。詳情將於期數網站公布,登記人將不獲另行通知。
- * 請參閱下文「第1批次其他事項」。

由2021年4月5日起:

以先到先得形式發售。如有任何爭議, 賣方保留權利以任何方法(包括抽籤)分配任何 指明住宅物業予任何有意欲購買的人士。

賣方保留權利在所有指明住宅物業已售出的情況下於任何時間關閉售樓處。為保障有意 欲購買的人士安全及維持售樓處秩序,當八號或更高風球訊號或黑色暴雨警告在香港生 效時,賣方保留絕對權利延後、延長及/或改動任何抽籤,及/或揀選指明住宅物業之日 期、時間、期間、期限及/或地點至賣方認為合適的其他日期、時間、期間、期限及/或 地點。詳情將於期數網站公布,有意欲購買的人士將不獲另行通知。

#「關連人士」指(i)打算結婚並已向婚姻登記處發出《擬結婚通知書》的人士或(ii)擁有親屬關係之人士,即配偶、父母、子女、岳父母、翁姑、女婿、媳婦、祖父母或外祖父母、孫子女或外孫子女、兄弟姊妹,惟該登記人須提供令賣方滿意的有關證明文件以茲證明其關係,賣方就是否有該關係的決定為最終決定。

第 2 批次

以招標方式出售

招標的細節和詳情請參閱招標公告。招標公告及其他相關招標文件可於以下時段於香港九龍海庭道奧海城2期1樓146及148A舖免費領取。

招標文件號碼	時段 (日/月/年)	時間
1	2/ 4/ 2021 to 30/ 5/ 2021	10:00 a.m. to 5:00 p.m.
	31/5/2021	10:00 a.m. to 12:00 noon

凡於任何出售日中的出售時間內天文台發出八號或更高熱帶氣旋警告信號或黑色暴雨警告時,該出售日的截標日期及截標時間將順延至下一個天文台沒有發出八號或更高熱帶氣旋警告信號或黑色暴雨警告的出售日的相關日期及時間。

請參閱下文「第2批次其他事項」。

倘若本銷售安排中英文版本有異,以英文版本為準。

The method to be used, where 2 or more persons are interested in purchasing a particular specified residential property, to determine the order of priority in which each of those persons may proceed with the purchase:

在有兩人或多於兩人有意購買同一個指明住宅物業的情況下,將會使用何種方法決定每名該

等人士可購買該物業的優先次序:

Please refer to the above method.

請參照上述方法。

In case of any dispute, the Vendor reserves its right to allocate any specified residential properties to any interested person.

如有任何爭議,賣方保留最終決定權而自行分配任何該指明住宅物業予任何有意欲購買的人士。

Other matters for Batch 1

第 1 批次其他事項

- (a) Registrant shall submit online Registration of Intent via https://registration.sino.com (the "Registration Website") and follow the procedures specified therein. The time and manner for the submission of the Registration of Intent and the documents and materials required, etc. are specified in the online Registration of Intent. Please refer to the online Registration of Intent for details. Generally:
 - (i) After successful submission of the online Registration of Intent, Registrants are required to attend the Sales Office in person and submit cashier's order(s) and copy(ies) of identification document(s). The number of cashier's order(s) that a Registrant shall submit shall be equal to the number of specified residential property(ies) that the Registrant intends to purchase as indicated on the Registration of Intent. Each cashier's order shall be in the amount of HK\$100,000 and made payable to "Woo Kwan Lee & Lo".
 - (ii) After successful submission of online Registration of Intent and upon submission of cashier's order(s) and copy(ies) of identification document(s) at the Sales Office, the Registrant will receive an official receipt for the Registration of Intent.
- (b) The submission of the online Registration of Intent has started immediately. The deadline of submitting of the online Registration of Intent is 12 noon, 4 April 2021. The Registrant must submit the online Registration of Intent, pass the correct number of cashier's order(s) and copy(ies) of identification document(s) to the Sales Office and receive the receipt for the Registration of Intent. Late submission will not be accepted. The Vendor shall bear no responsibility if any persons failed to complete the online registration through the Registration Website by virtue of any reason (including server problem or network congestion). The sale of the specified residential properties is subject to availability. Also, the Vendor reserves the right to suspend sale of the Phase or reduce the number of properties to be offered for sale at any time without further notice. Please note that the completion of the verification of a

Registrant's identity, any order of priority in respect of the selection of specified residential properties according to the result of the balloting, or the Vendor's admittance of any person to the waiting queue do not guarantee that Registrant will be able to purchase any specified residential property.

- (c) If the Registrant has not purchased any specified residential property or if the number of specified residential property purchased by the Registrant is less than the number of specified residential properties that the Registrant intends to purchase as indicated in the Registration of Intent, the unused cashier's order(s) will be made available for collection by the Registrant in person at the Sales Office from 5 April 2021 to 6 April 2021 between the hours of 11 a.m. and 8:00 p.m.
- (a) 登記人須透過 https://registration.sino.com (「登記網站」) 並依據網站内的步驟遞交網上 購樓意向登記。遞交網上購樓意向登記之時間和方式及所需文件材料等於該網上購樓意向 登記中有所說明。詳情請參閱網上購樓意向登記。概括而言:
 - (i) 登記人於網上成功遞交購樓意向登記後,須親臨售樓處遞交銀行本票及身份證明文件副本。遞交之銀行本票數目須與登記人於購樓意向登記內表明意欲購買之指明住宅物業數目相同。每張銀行本票金額為港幣 \$100,000。銀行本票抬頭人為「胡關李羅律師行」或"Woo Kwan Lee & Lo"。
 - (ii) 登記人在完成遞交網上購樓意向登記及於售樓處遞交銀行本票及身份證明文件副 本後,將會收到購樓意向登記正式收據。
- (b)網上購樓意向登記遞交已即時開始。<u>截止遞交網上購樓意向登記的時間為 2021 年 4 月 4 日中午 12 時。</u>登記人須於截止時間前遞交網上購樓意向登記並於售樓處遞交所須數目的銀行本票及身份證明文件副本並獲得購樓意向登記收據。逾期申請將不獲受理。如因任何原因(包括伺服器問題或者網絡擠塞)任何人未能於登記網站成功完成登記,賣方無須對其負上任何責任。將提供出售的指明住宅物業售完即止。另外,賣方亦保留最終決定權於任何時候暫停出售期數或減少要約出售物業數目,無需提早通知。登記人獲確認和核實身份、登記人根據抽籤結果獲得之任何揀選指明住宅物業次序或任何人士獲賣方接受輪候均不保證該登記人能購得任何指明住宅物業,敬希注意。
- (c) 如登記人並無購入任何指明住宅物業或其實際購入之指明住宅物業數目少於其於購樓意向登記所填寫的意欲購買的指明住宅物業數目,可於 2021 年 4 月 5 日至 2021 年 4 月 6 日上午 11 時至下午 8 時內親臨售樓處取回未用之銀行本票。

Other matters for Batch 2

第 2 批次其他事項

Persons interested in submitting tenders of the specified residential properties are reminded to read the latest register of transactions of the Phase so as to ascertain whether a particular specified residential property is still available for tender on a date of sale. Although a specified residential property may be available for tender on a date of sale, it may become unavailable during or after that date of sale because the Vendor may accept a tender within the acceptance period after the close of a previous tender exercise. In such event, the Vendor will reject other offer(s) for purchase of such property. Please also note that the register of transactions of the Phase may not be updated immediately after the Vendor accepts a tender.

The Vendor does not undertake and is under no obligation to, review, consider or accept the highest offer or any offer at all for the purchase of any specified residential property. The Vendor has the absolute right to withdraw from the sale of any specified residential property at any time before the acceptance of any offer. The Vendor has the absolute right to change the closing date and/ or time of the tender from time to time by amending the Sales Arrangements.

有意遞交指明住宅物業的投標書的人士敬請檢視期數的成交紀錄冊,以知悉某一指明住宅物業在某一出售日期是否仍然可供出售。雖然某一指明住宅物業可能在某一出售日期仍然可供出售,因賣方可能會在先前的招標程序完結後的承約期間內接納該指明住宅物業的投標書,該指明住宅物業可能於該出售日期內的期間或之後變為不再可供出售。在此情況下,賣方將拒絕接受該物業之其他要約。另請注意,期數的成交紀錄冊在賣方接納本物業的投標書後未必能即時更新。

賣方並不承諾亦無責任閱覽、考慮或接受認購任何指明住宅物業最高出價之要約或任何要約。 賣方有全權於接受任何要約前於任何時間撤回出售任何指明住宅物業。賣方有全權透過修改 銷售安排不時更改招標於招標截止日期及/或時間。

Other matters

其他事項

The Vendor may from time to time impose health and security related precautionary measures and crowd control at the Sales Office. Any person who fails to comply with such measures and the direction of the Vendor may be rejected from admitting to the Sales Office.

賣方可能不時於售樓處施加與健康及保安相關的防範措施及人流管制。任何人士如未能遵守 該等措施及賣方的指示,可能會被拒絕進入售樓處。 Hard copies of a document containing information on the above sales arrangements are available for collection by the general public free of charge at:

載有上述銷售安排的資料的文件印本於以下地點可供公眾免費領取:

Shop 146&148A, 1/F, Olympian City 2, Hoi Ting Road, Kowloon, Hong Kong 香港九龍海庭道奧海城2期1樓146及148A舖

Date of issue (發出日期): 31/3/2021